

Power Lift & Recline Chair and Power Recline Only Chair


OWNER'S MANUAL AND LIMITED LIFETIME WARRANTY



UC540 Large Power Lift
and Recline



UC551 Large Power Recline

Proudly Manufactured in the USA 

UltraComfort
AMERICA

Positioning you for life.

401 Bridge Street
Old Forge, Pa. 18518
Phone 866-793-5100
Fax 866-255-9962
www.ultracomfort.net

Dear Valued Customer,

Thank you for purchasing this UltraComfort Power Lift and Recline Chair. We believe that this product is made from the highest quality components available, is engineered to give you maximum service with minimum maintenance, and is backed up with the strongest warranty in the industry. We hope that you enjoy years of pleasurable use of your UltraComfort chair and that this chair becomes a true assist to you in both sitting down and standing up.

Please take a few moments to review this manual to become familiar with the operation of this chair and our warranty.

Also, please note the following safety information: This power lift and recline chair is a motor operated appliance approved for household and commercial use designed to help you sit down and stand up. Do not allow children to operate the chair at any time.

Again, thank you for selecting this UltraComfort chair.



Complies with UL 73
and CSA C22.2 No. 68

Listing # E112417



SAFETY INSTRUCTIONS

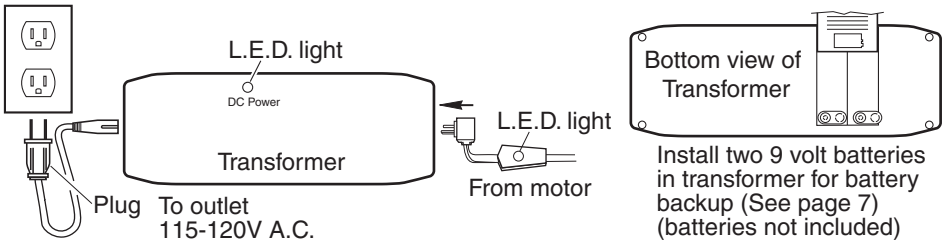
Your UltraComfort Power Lift Chair is a motor operated appliance approved for household and commercial use. Therefore, you are required to exercise caution when operating it to ensure your personal safety and that of others around you. The following are rules for safe operation of your UltraComfort Power Seat Lift Chair.

- Do not allow children or pets near the chair while chair is operating.
- Do not allow children to play with or operate the chair at any time.
- Hand control should be unplugged and placed out of reach of children when chair is not in use.
- Do not flop down into the chair when getting into it, or while it is in its lift position, flopping down into the chair will damage it and could cause personal injury.
- Do not allow anyone to sit on your lap, or on the arm of the chair, or on the footrest while operating the chair, as it may cause tipping and could result in personal injury.
- Do not place fingers or hands between seat cushion, and the inside arm of chair while sitting in the chair or while the chair is in operation or plugged into a power source.
- Do not retrieve fallen objects from inside or under the chair while chair is plugged into a power source.
- Do not operate chair if there are any persons, pets or other obstructions under or in front of the footrest, under the chair or behind the chair.
- Do not smoke while operating, sitting or resting in the chair.
- To reduce risk of electrical shock, do not immerse any of the electrical components into a liquid, or spill any liquids onto electrical components. Do not open any of the electrical components; there are no serviceable parts.
- Warranty will be void if any of the electrical components are opened by other than a qualified service person.
- Make sure chair is placed at the specified distance from a wall or corner (see page 3). Failure to do so can damage the chair and will void the warranty.
- Do not use any type of electrical extension cord to plug your chair into an electrical outlet.

MAKING POWER CONNECTIONS IN YOUR NEW LIFT CHAIR

Models UC211, UC320, UC330-L, UC540-SAA, UC540-M, UC540-L, UC550-S, UC550-M, UC550-L, UC552, UC660, UC770

1. Remove AC/DC adapter (transformer) from packaging located under base of chair.
2. Place two 9 volt alkaline batteries (not included) into the slots provided. Install the wire connections on each battery.
3. Locate the power cord from the motor. It is attached to the motor shaft under the chair with a white zip tie. Cut white zip tie, extend the cable under and out behind the chair and connect to the transformer as shown below.
4. Make sure all connections are tight. Plug the adapter wire into a standard (115-120V A.C.) wall outlet.



CHAIR LOCATION

You will want to place your chair in the room where it will be most convenient for you, such as near the television, radio, reading light, end table, or other furniture. Leave enough space between back of chair and wall or other obstruction to allow chair to recline (about 18 inches for standard models, 25 inches for Stellar Comfort models). Recline space needed may vary based on chair model.

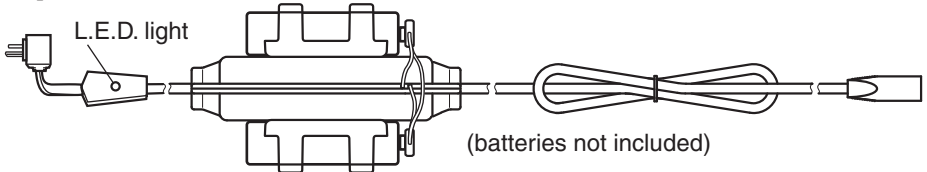
Do not allow any objects to restrict movement of the footrest. Some carpets have a high plush pile that can rub on the bottom of the footrest. This situation can damage the mechanism. You can correct this situation by turning the levelers (located under the front of the chair) to raise the footrest enough to clear the carpet.

Your chair is equipped with a battery back up source. Two 9 volt alkaline batteries must be installed. Once used, batteries must be replaced. Keep the telephone or some means of communicating with someone within reach.

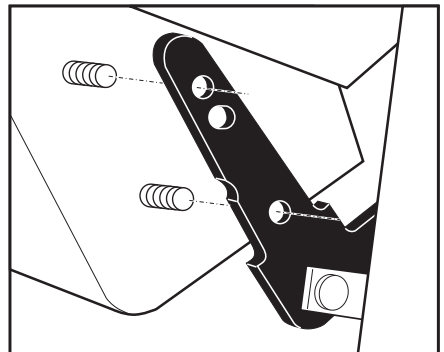
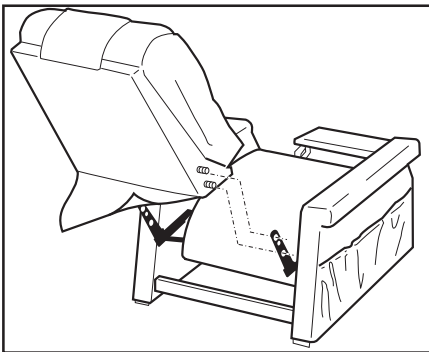
MAKING POWER CONNECTIONS IN YOUR NEW LIFT CHAIR

Model UC540-XL

1. Install two 9 volt alkaline batteries in the inline battery holder as shown. The battery holder is zip tied (white) to the rear of the metal frame. Cut the white zip tie and extend the cable under and out behind the chair.



2. Remove the transformer from the transformer box, install two 9 volt batteries and plug the chair into a 115-120V 60Hz A.C. as shown on page 3.
3. Pull the hand control out of the magazine pocket and secure the cord into the quick release cable clamp located above the pocket on the arm of the chair.
4. Back installation: Press the down arrow on the hand control until the footrest is about parallel to the floor. This will expose the back brackets at the rear of chair.
5. Slide the back down between the brackets until the threaded studs on the back slip thru the holes in the brackets as shown.
6. Thread the flange lock nuts onto the studs and tighten securely using the supplied wrench or a 7/16" box wrench. Return the chair to the seated upright position by pressing the up arrow on the hand control.
7. Attach the bottom of the outside back to the Velcro on the arm cross rail.

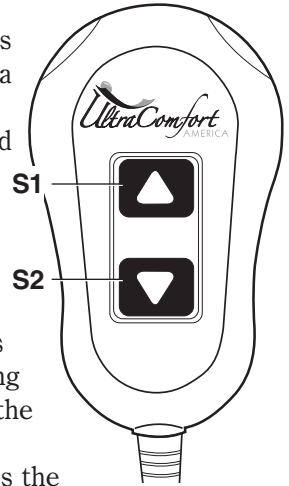


8. Place the chair in the desired position in the room, leaving the chair a safe distance from the wall. See chair location on page 3 for the proper distance from the wall.
9. Adjust the leg levelers on the bottom of the chair if necessary. Some high pile carpets can obstruct the footrest operation by rubbing against it. Adjust the levelers to a height above the pile.

Power Lift Chair Operation Models

UC211, UC320, UC330-L, UC540-SAA, UC540-M, UC540-L, UC540-XL,
UC660, UC770

- 1. To recline your chair,** press the down button (S2) and hold until you reach your desired position. Then release the button.
- 2. To return to a seated position from recline,** press the up button (S1) and hold until the chair returns to a closed seated position. Then release the button.
- 3. To lift your chair,** press the up button (S1) and hold until you reach your desired height. Then release the button.
- 4. To return to a seated position from lift,** press the down button (S2) and hold until the chair returns to the floor, seated position. Then release the button.
- 5. To lift your chair from a reclined position,** press the up button (S1) and hold. The chair will keep going past the seated position and start to lift. Release the button when the chair reaches the desired height.
- 6. To recline your chair from the lift position,** press the down button (S2) and hold. The chair will keep going past the seated position and start to recline. Release the button when the chair reaches the desired reclined position.
- 7. Getting into your lift chair.** While standing next to your chair, press the chair up button (S1) and raise the chair to a height you can sit against. This height will vary from person to person depending on the individual's needs. Raise the chair high enough so you do not have to flop down into the chair. **Flopping down into the chair will damage it and could cause personal injury.** Press the chair down button (S2). As the chair continues downward, adjust yourself into a position that is comfortable to you. Continue pressing the button until chair is in the seated position (chair firmly on the floor), then release the button.
- 8. Getting out of your chair,** press the chair up button (S1) and raise the chair to a height that enables you to easily stand. Release the button. Return the chair to the seated position (chair firmly on the floor) after getting out of the chair so children, pets or obstructions do not get under the chair.

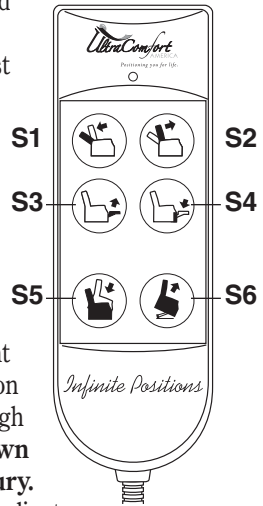


Note: Your Ultra Comfort power lift chair can be stopped at any time during lift or recline by releasing the selected button, offering you a wide range of comfortable positions. Select the position that best suits your needs. The motor is set to shut off when it reaches its fully extended or fully retracted position if the selected button is not released. If you should go past your desired position, select the button to bring you back to your desired position. You can repeat the process as often as you like.

Power Lift Chair Operation Models

UC550-S, UC550-M, UC550-L, UC522

- To recline the back of the chair**, press button (S1) and hold until the back reaches the desired position. Then release the button.
- To bring the back of the chair to an upright position**, press button (S2) and hold until the back reaches the desired position. Then release the button.
- To raise the foot rest and seat**, press button (S3) and hold until the foot rest reaches the desired position. Then release the button.
- To lower the foot rest, seat, and lift the chair**, press button (S4) and hold until the footrest closes, then release the button. If you want to lift the chair, continue holding button until chair reaches the desired height. Then release the button.
- To lower the chair from a raised position**, press button (S5) and hold until the chair reaches the floor. Then release the button. If you want to raise the footrest, continue holding the button until the footrest reaches the desired position. Then release the button. Button (S4) will also lower the chair from a raised position.
- To lift the chair from a seated position** (footrest closed), press button (S6). Continue holding button until chair reaches the desired height. Then release the button.
- To lift the chair with the back open** (back down, footrest closed), press button (S4). Continue holding the button until the chair reaches the desired height. Then release the button.
- To close and lift the chair from a reclined position** (footrest up, back down), press button (S6). If you want to bring the chair to a seated position, hold the button until the footrest closes, then release it. Press button (S2) to bring the back the rest of the way up to seated position. If you want to close and lift the chair, hold down the button until the chair stops. The motors will automatically shut off when the back closes all the way and the chair reaches its highest position.
- Getting into your lift chair.** While standing next to your chair, press button (S4 or S6) and raise the chair to a height you can sit against. This height will vary from person to person depending on the individual's needs. Raise the chair high enough so you do not have to flop down into the chair. **Flopping down into the chair will damage it and could cause personal injury.** Press button (S3 or S5). As the chair continues downward, adjust yourself into a position that is comfortable to you. Continue holding button until chair is in the seated position (chair firmly on the floor), then release the button. Continue operating the chair with buttons S1 thru S6 until you reach your desired position.
- Getting out of your chair.** Press button (S4 or S6) and raise the chair to a height that enables you to easily stand. Release the button. Return the chair to the seated position (chair firmly on the floor) after getting out of the chair so children, pets or obstructions do not get under the chair. Repeat no. 8 when you want to sit down.

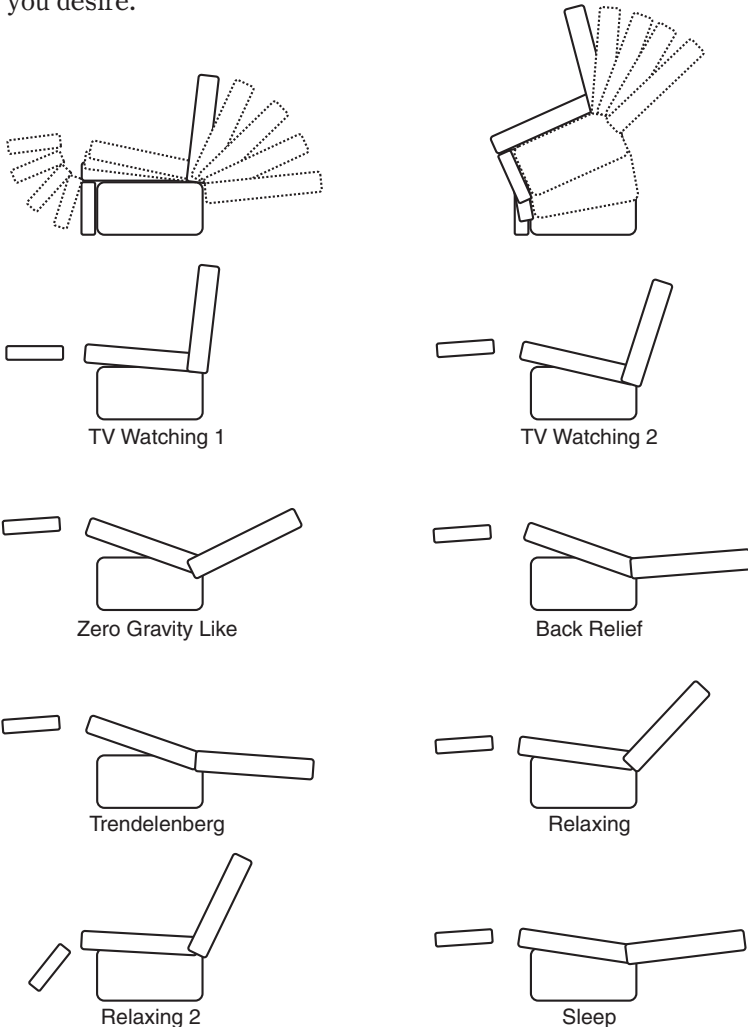


Note: The motors are set to shut off when they reach their fully extended or fully retracted position if the selected button is not released. If you should go past your desired position, select the button to bring you back to your desired position. You can repeat the process as often as you like.

STELLAR COMFORT POSITIONS

Models UC550-S, UC550-M, UC550-L, UC522

Your Ultra Comfort power lift chair has been equipped with Stellar Comfort. Stellar Comfort has been designed specifically for you. Offering you a wide range of body positioning technology, so you can choose the position that best suits your needs. Stellar Comfort accomplishes this by providing four primary motions: three recline, one lift and combinations of those motions, allowing you to settle into your favorite comfort position. Shown below are some of the Stellar Comfort positions. There are many to choose from. You may stop your Ultra Comfort power lift chair at one of the positions shown or anywhere in between just by releasing the buttons on the hand control when the chair reaches the position you desire.



Drawings are for illustration purpose only

Battery Back Up System

Your Ultra Comfort power lift chair comes with a battery back up system so the chair can return to the seated position in the event of a household power failure. The batteries have enough energy to bring the chair to a seated position from either recline or lift. The batteries do not have enough energy nor are they intended to operate the chair for a prolonged period of time in the absence of standard household voltage (120 volt, 60 Hz). Batteries should be replaced after one use. Batteries should be changed yearly. (See pages 3 and 4.)

(Power Indication)

Regular servicing is not necessary on your Ultra Comfort power lift chair. Your power lift chair is equipped with an indicator light on the hand control (Stellar Comfort only). This light illuminates green when any button on the hand control is pressed indicating power to the hand control.

Your power lift chair also comes with a power indicator light on the transformer and on the power cord connecting the motor to the transformer. The lights illuminate green constantly indicating power from the outlet to the transformer and the motor. The lights have been provided to help you identify electrical disconnects, should they occur, and to help your dealer to diagnose electrical problems, should they occur.

Should the chair not operate and the lights are out, check all electrical connections to the chair. Make sure everything is plugged in properly and there is power to the outlet into which the chair is plugged (see installation on page 3 and 4 for electrical connections). Should you ever encounter a problem with the operation of your power lift chair and the lights are on, such as mechanical problems or one light is out, discontinue all use of the product upon discovery of the problem. Contact the dealer from whom you purchased your chair. They will be able to resolve problems and take care of proper factory service if needed. You will need to be prepared to answer some basic questions about your power lift chair, such as model and serial number. The model and serial numbers are located on the rear of the lift frame. Your dealer will ask you questions about your power indicator lights, such as which one is out. Prior to calling your dealer, check all the electrical connections to the chair. Make sure everything is plugged in properly and there is power to the outlet into which the chair is plugged (see page 3 for electrical connections).

CONSUMER LIFETIME AND SEVEN YEAR LIMITED WARRANTY

UltraComfort, through its authorized distributor/service organization, warrants this chair to the original consumer only, against defects in material or workmanship as follows:

Lifetime Warranty

UltraComfort warrants for the lifetime of the chair by the original consumer to repair or replace at their option the Lift Mechanism, Chair Frame and Recline Mechanism. Labor to replace these parts is subsidized on all models for three years. The Madison and Richmond are limited to one year subsidized labor on above parts.

One Year Service Warranty

UltraComfort, at its option, will allocate a representative to service this product to the first retail purchaser, should it prove defective by reason of improper workmanship and/or material for the period of one year from the date of purchase. Some parts do not require the expertise of a representative to replace and UltraComfort may require the consumer to replace these parts on their own. In some instances, it may be necessary for the service representative to remove the product from your home for repair. There are no provisions to provide a replacement while these repairs are being made.

Three Year Parts Warranty

UltraComfort warrants the electrical parts of this chair against defect to original consumer only, for a period of three years from the date of original purchase by the consumer. The Madison and Richmond chairs are limited to one year electrical parts warranty. Labor to replace these parts is subsidized for one year on all models. Replacement of the hand control and/or the transformer is expected to be done by the consumer.

Limited Warranty Fourth Through Seventh Year

During the period beginning with the expiration of the full three year parts warranty offered above and continuing through the seventh year after date of original purchase by a consumer, UltraComfort will warrant the electrical parts on the following prorated basis. Year 4 earns a 35% discount off suggested retail price. Year 5 earns a 25% discount. Year 6 earns a 15% discount and year 7 a 5% discount. By way of example, a part costing \$100.00 that needs replacement in year 4 would cost \$65.00.

The Madison is excluded from this portion of the warranty.

Terms Applicable to Warranties

UltraComfort will, at its option, repair and/or replace the defective parts and/or components provided that the warranty parts have not been subjected to misuse, abuse or improper service by the consumer; have not been damaged in transit or handling, and/or have not been altered or repaired by unauthorized representatives. This warranty does not include costs for unnecessary service calls, i.e., service calls solely for the purpose of educating the consumer about the product, or finding an unsatisfactory power connection, etc. Exceeding the weight capacity of the chair (published in each owner's manual) will void all warranties.

Model UC211	325 lbs.
Model UC540-XL	500 lbs.
Model UC540-SAA, UC550-S	300 lbs.
Model UC320, UC330, UC540-M, UC540-L, UC550-M, UC550-L, UC552, UC660, UC770,	375 lbs.

UltraComfort will pay standard shipping rates on all warranted parts for the first year. The consumer will be responsible to pay cost for transportation, handling and packaging of the parts or components beyond the first year. UltraComfort shall not be responsible or obligated to pay for any costs or expenses for examination of any Warranted parts. All repairs and labor rates must be approved by UltraComfort before service is provided. Any repairs by unapproved or unauthorized representatives will void all warranties.

CONSUMER LIFETIME AND SEVEN YEAR LIMITED WARRANTY

In the event that the product does not conform to this warranty at any time while this warranty is in effect, UltraComfort will correct the defect in conformity with the Consumer Limited Lifetime and Seven Year Warranty. THE LIMITED LIFETIME AND SEVEN YEAR WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESS, LIMITED, IMPLIED, OR ARISING BY OPERATION OF LAW INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

UltraComfort shall not be liable for any incidental or consequential damages or for any other damage or loss not contained in this warranty. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

Recline Only Models

UC551-S, UC551-M, UC551-L, UC553

Recline only models provide you power assisted movement to all the Stellar Comfort positions minus the lift function. These models have the same power connections, functionality and warranty as the lift versions, Models UC550-S, UC550-M, UC550-L, UC552 minus the lift function. The following directs you to the page in the Ultra Comfort Owners Manual so you can start using your chair.

Safety Instructions are the same for all models, see page 2.

Setting Up Your New Power Recline Chair, see page 3.

Power Recline Chair Operation, see page 6. References to the lift function do not apply to your recline only chair. Where it references lift, the chair will open or close. The Red and Blue buttons on your hand control reference open or closed. See below.



Stellar Comfort Position, see page 7.

Consumer Warranty, see page 9. Weight limits are the same for models 550 and 551.

NOTES



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PLACE
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HERE

UltraComfort
401 BRIDGE ST
OLD FORGE PA 18518-2323



LIFETIME LIMITED WARRANTY

Register your UltraComfort Power Lift Chair by filling out this warranty card within 30 days of purchase date and returning to UltraComfort. Be sure to keep copies of this registration so you have all the information to refer back in case you experience a problem with your chair.

Name _____

Address _____

City _____ State _____ Zip _____

Purchase Date _____

Model No. & Size _____

Serial Number _____

Dealer's Name _____

Address _____

Why Did You Choose The UltraComfort Power Lift Chair?

Appearance Price Store Guidance Reputation

Additional Comments _____

Remember to read your owner's manual carefully before you operate your chair. If you need help or additional information please contact your dealer.



FOR YOUR RECORDS

Please fill in your Power Lift & Recline Chair information below. This information will be useful in the event that you should ever need to contact Ultra Comfort, Inc. concerning your lift chair.

Date of Purchase _____

Model _____

Serial Number _____

Your Ultra Comfort representative or dealer

Name _____

Company _____

Address _____

CAUTION

Do not allow children to play on this mechanized furniture or operate the mechanism.

Leg rest folds down on closing so that a child could possibly be injured.

Always leave chair in a sitting position. Keep hands and feet clear of mechanism. Only the occupant should operate it.



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CAUTION

READ BEFORE OPERATING
FAILURE TO DO SO MAY VOID WARRANTY

Chair must be placed to allow free movement between:

BACK of CHAIR and WALL
FOOTREST and any object in FRONT of CHAIR

Keep children, pets and foreign objects from back of chair or underneath chair and from in front of footrest while operating chair.

Do not allow children to play on this mechanized furniture or operate the mechanism.

Leg rest folds down on closing so that a child could possibly be injured.

Always leave chair in a sitting position. Keep hands and feet clear of mechanism. Only the occupant should operate it.

Failure to do so may cause injury or damage to chair.



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1-866-793-5100