

CONSUMER LIFETIME AND SEVEN YEAR LIMITED WARRANTY

UltraComfort, through its authorized distributor/service organization, warrants this chair to the original consumer only, against defects in material or workmanship as follows:

Lifetime Warranty

UltraComfort warrants for the lifetime of the chair by the original consumer to repair or replace at their option the Lift Mechanism, Chair Frame and Recline Mechanism. Labor to replace these parts is covered on all models for three years. The Madison and Richmond are limited to one year labor on above parts. The Lanier is limited to one year, parts and labor on the lift frame, recline mechanism and wood frame.

One Year Service Warranty

UltraComfort, at its option, will allocate a representative to service this product to the first retail purchaser, should it prove defective by reason of improper workmanship and/or material for the period of one year from the date of purchase. Some parts do not require the expertise of a representative to replace and UltraComfort may require the consumer to replace these parts on their own. In some instances, it may be necessary for the service representative to remove the product from your home for repair. There are no provisions to provide a replacement while these repairs are being made.

Three Year Parts Warranty

UltraComfort warrants the electrical parts of this chair against defect to original consumer only, for a period of three years from the date of original purchase by the consumer. The Madison, Richmond and Lanier chairs are limited to one year electrical parts warranty. Labor to replace these parts is covered for one year on all models. Replacement of the hand control and/or the transformer is expected to be done by the consumer.

Limited Warranty Fourth Through Seventh Year

During the period beginning with the expiration of the full three year parts warranty offered above and continuing through the seventh year after date of original purchase by a consumer, UltraComfort will warrant the electrical parts on the following pro-rated basis. Year 4 earns a 35% discount off suggested retail price. Year 5 earns a 25% discount. Year 6 earns a 15% discount and year 7 a 5% discount. By way of example, a part costing \$100.00 that needs replacement in year 4 would cost \$65.00.

The Madison and Lanier are excluded from this portion of the warranty.

Terms Applicable to Warranties

UltraComfort will, at its option, repair and/or replace the defective parts and/or components provided that the warranty parts have not been subjected to misuse, abuse or improper service by the consumer; have not been damaged in transit or handling, and/or have not been altered or repaired by unauthorized representatives. This warranty does not include costs for unnecessary service calls, i.e., service calls solely for the purpose of educating the consumer about the product, or finding an unsatisfactory power connection, etc. Exceeding the weight capacity of the chair (published in each owner's manual) will void all warranties.

UltraComfort will pay standard shipping rates on all warranted parts for the first year. The consumer will be responsible to pay cost for transportation, handling and packaging of the parts or components beyond the first year. UltraComfort shall not be responsible or obligated to pay for any costs or expenses for examination of any Warranted parts. All repairs and labor rates must be approved by UltraComfort before service is provided. Any repairs by unapproved or unauthorized representatives will void all warranties.

In the event that the product does not conform to this warranty at any time while this warranty is in effect, UltraComfort will correct the defect in conformity with the Consumer Limited Lifetime and Seven Year Warranty. THE LIMITED LIFETIME AND SEVEN YEAR WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESS, LIMITED, IMPLIED, OR ARISING BY OPERATION OF LAW INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

UltraComfort shall not be liable for any incidental or consequential damages or for any other damage or loss not contained in this warranty. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.



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